



*Give every day the chance to become  
the most beautiful day of your life*



**Spa ambitions**

La Spa - Experience for yourself the best spa treatments

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**Diamond Sky Bar**

Welcome to the Diamond Sky Bar with sublime 360-degree panoramic views of Hanoi

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**A warm welcome home**

Russell Ng shares his memories from when he first discovered EHG and why he keeps coming back

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**Do Van Dan (Mr.)**  
Chairman/CEO

Elegance Hospitality Group

## *Chairman's message*

A warm welcome to all our Hanoi guests this summertime.

Please enjoy this edition of EHG Post, with information relating to our hospitality group, new initiatives and promotions to help you make the most of your Hanoi stay. We also make suggestions of cultural activities in and around the city.

The Our People section focuses on Huy, F&B supervisor at the Diamond Sky Bar & Red Bean Central on Cau Go Street and Hao, Executive Chef at Red Bean Classic on May May Street.

We look at the rise of the Gourmet Corner and the soon to open stunning Diamond Sky Bar at La Siesta Diamond. This edition's featured cocktail intriguingly pays homage to the UK's Queen Elizabeth II. Summer F&B promotions feature happy hours, special lunches and wine discounts across our bars and restaurants.

A new group initiative is our EHG Ambassador honor. In each edition, we chat with one of EHG's regular and loyal guests to find out what keeps enticing them back to EHG hotels. This summer we meet Mr. Russell Ng from Singapore.

Our cultural article looks at the art of the centuries-old Dong Ho painting, which originated in Bac Ninh province 35km away from Hanoi. When touring Hanoi you may love the idea of seeing Hanoi riding pillion on a vintage Vespa in which case check out some great trips with Hanoi Vespa Tours.

In the meantime, EHG and all the staff wish you a happy summer and we hope you enjoy your time in Hanoi.

A handwritten signature in black ink, appearing to be 'Do Van Dan', with a long horizontal line extending to the right from the top of the signature.

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*We are able to combine a five-star experience with*

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## Spa ambitions

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La Siesta Spa, being part of award winning EHG, follows the group's vision and impeccably high standards. Our USP and strength is the ability to combine sublime massage treatments and therapies with truly listening to what customers want and need. Our highly trained focused team of therapists are inspired, passionate and work with great intuition. La Siesta Spa has been leading the way ever since entering Vietnam's spa scene and is consistently in Hanoi and Hoi An's top 10 best spas.

### Our brand story

We are a much-loved pioneer with a loyal following. Our ambition to take our influence to the next level inspired us to write our own brand story. We adapted La Siesta Spa's current branding into our own standalone identity. This cleverly shows alignment to La Siesta while having a separate recognizable brand.

Our new look is revealed in mid-August. A consistent environment and feel across all branches. A new color palette of silver, black and white complements natural materials with beautiful packaging. Our name is now La Spa (by La Siesta) while the La Siesta 'sun' logo transforms into a gold circle containing four leaves.

Refining the name to just La Spa gives a clear message. Sometimes the simplest words convey the best meaning. We intend to be the most influential top day spa brand in Vietnam, the Spa to which everyone aspires.

In Vietnamese 'La' means leaf. Four leaves curled inside the logo represent spring, summer, autumn and winter. At La Spa, we use only natural organic products and pay attention to ingredients aligned to each season. The group of leaves also symbolizes our service offering centered on the number four ... four signature spa packages, four teas, a choice of four essential massage oils, four candle aromas, and so on. The circular leaf logo cleverly paints La Spa as a member of the EHG family tree while leaves, of course, need sunlight to live, hence an abstract attachment to La Siesta 'sun' logo.

Our brand has changed but our spa heritage remains the same, if not better. Experience for yourself the best spa treatments you will have ever receive.



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*a down-to-earth personality.*”

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# F&B promotions

## Summer time (July-August 2018)

Summer is here and so are some great refreshing F&B offers across EHG's Hanoi restaurants and bars.  
Not valid in conjunction with other promotions, vouchers, offers and discount cards

**RED BEAN CENTRAL RESTAURANT**  
7th floor, Hanoi La Siesta Central Hotel & Spa  
Add: 1 Cau Go Str., Hoan Kiem Dist., Hanoi  
Tel: (+84-24)3938 0963, Ext: 705



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### Happy Hour

Buy 1 get 1 free on local beers, mixed drinks  
Buy 2 get 1 free on all cocktails, Trappist and craft beers  
Applies to cocktail menu and imported beers  
Available 17:30-19:30  
Red Bean Central restaurant, 7th floor and rooftop Twilight Sky Bar

### World Cup Happy Hour Special

During the 2018 World Cup  
Buy 1 get 1 free on all cocktails and beers while your home team is playing  
Red Bean Central restaurant, 7th floor and rooftop Twilight Sky Bar

### Twilight Sky Bar BBQ

10% discount for in-house guests  
The Twilight Sky Bar

### July new summer menu

10% discount for in-house guests  
Red Bean Central restaurant, 7th floor and rooftop Twilight Sky Bar  
ADVANCE BOOKING REQUIRED



**RED BEAN TRENDY RESTAURANT**  
8th floor, Hanoi La Siesta Trendy Hotel & Spa  
Add: 12 Nguyen Quang Bich Str., Hoan Kiem Dist., Hanoi  
Tel: (+84-24) 3923 4026



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### Happy Hour

Buy 1 get 1 free on classic cocktails, mixed drinks, wine by the glass and beers  
Available 17:30-18:30

### Business Lunch

Create your own 3 course set menu from a selection of 20 dishes  
Price at 350.000 vnd++/person (includes a soft drink or beer)  
10% discount for in-house guests  
Available daily 11:30-15:00

### Trendy Special Combo

Enjoy a complimentary bottle of Australian or Chilean white wine with an order of fresh lobster

### Summer wine offers

20% discount on a second bottle of wine ordered (applies to wines at the same or lower price)



**RED BEAN CLASSIC RESTAURANT**

Ground floor, Hanoi La Siesta Hotel & Spa  
Add: 94 Ma May Str., Hoan Kiem Dist., Hanoi  
Tel: (+84-24) 3926 3641, Ext 8105



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**HAPPY HOURS**

Buy 1 get 1 free on classic cocktails and mocktails  
Buy 2 get 1 free on Hanoi and Truc Bach beers, signature cocktails and wine by the glass  
Available 16:00-18:00  
Applies to drinks in the same category and/or price

**SUMMER SET LUNCH**

Price at 220.000 vnd++ /person  
20% discount for in-house guests  
Available daily 11:30-15:00



**THE GOURMET CORNER RESTAURANT**

12th floor, Hanoi La Siesta Diamond Hotel & Spa  
Add: 32 Lo Su Str., Hoan Kiem Dist., Hanoi  
Tel: (+84-24) 3935 1632



Scan here, get there!



**Special restaurant offer**

20% discount for in-house guests on lunch or dinner enjoyed within 24 hours of check-in  
*Gourmet Corner Restaurant, 12th floor*

**Happy Hour every day**

Buy 1 get 1 free on classic cocktails and mixed drinks  
Buy 2 get 1 free on wine served by glass and Craft beer  
Available 17:00 - 18:00  
*Gourmet Corner Restaurant, 12th floor and 13th floor rooftop Diamond Sky Bar*

**PROMOTIONS OF THE MONTH**

**Beer @ sunset**

1 complimentary bottle of Hanoi beer  
For in-house guests only (1 free bottle per guest per stay)  
Available times 17:00-18:00  
*Gourmet Corner Restaurant, 12th floor and 13th floor rooftop Diamond Sky Bar*

**Sapa Cocktail (during July)**

Cocktail demonstration of EHG's signature Sapa cocktail  
For invited guests (max 10 pax)  
One drink sample each per max 10 guests  
Available @ 18:00  
*13th floor rooftop Diamond Sky Bar*



## The Gourmet Corner

The Gourmet Corner opened in 2010 on the 12th floor of La Siesta Diamond Hotel & Spa. At the time, Hanoi lacked small intimate restaurants offering a quality casual fine dining service. The name Gourmet Corner represents its location and F&B offering. 'Gourmet' symbolizes a place where food and drink connoisseurs can gather and enjoy great cuisine, while 'Corner' conjures up a small cozy restaurant environment, with a crossroad of views over the Red River and Hoan Kiem Lake. Right from the start, the restaurant aspired to set a new trend in Hanoi's restaurant scene. Chefs create truly authentic Vietnamese food using the freshest and finest ingredients. As part of EHG, a trendsetter in Hanoi's hospitality industry, Gourmet Corner operates with the same work ethic, high standards and aspirations. So much so that the service and kitchen teams are some of the best in Hanoi, clearly shown through continual hospitality recognitions. For three consecutive years, The Gourmet Corner was ranked No.1 on TripAdvisor (2011 to 2013), while eight years in a row it has consistently featured in Hanoi's top 10 best restaurants ever since its 2010 debut.

**The Gourmet Corner Restaurant**  
12th Floor, 32 Lo Su Str., Hoan Kiem Dist, Hanoi



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# Diamond Sky Bar

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The 13th floor has taken on a new identity through some inspired design. A spiral staircase leads from the Gourmet Corner to the first of three overlapping levels of stylish skylight bar space. The three terraces are at angles crafted from glass, metal and wood complemented by a monochromatic color palette of black, granite grey and hints of cream. The first contains the bar, spacious open kitchen and seating areas. More chill out seating is on the second level while the top section is an exclusive space reserved for special occasions.

Welcome to the Diamond Sky Bar with sublime 360-degree panoramic views of Hanoi. Witness evocative Hoan Kiem Lake in its entirety and take in five bridges spanning the mighty Red River - Nhat Tan (the newest bridge), Long Bien (the most iconic), Chuong Duong, Vinh Tuy and a glimpse of Thanh Tri. On a clear day, the Ba Vi Mountain range ('Lord of Mountains') 70km west of Hanoi is clearly visible. In front of the Red River, spy sections of Hanoi's 3.85km-long mosaic ceramic wall peeking out in between the buildings. This wall is listed in the Guinness World

Records as the longest pottery road in the world. It commemorates Hanoi's 1,000th anniversary in 2010.

The bar will be one of the coolest places in Hanoi for watching at least three New Years' Eve fireworks displays (across Hoan Kiem Lake, from Gia Lam and Thong Nhat Park). A personal touch features in the second level design. It resembles the profile of a grand piano, which in part, pays tribute to EHG Chairman's daughter. The meaning of her name embodies connotations of the word piano. This sparked the idea for its shape. In addition, a grand piano represents the concept of elegance and luxury to which EHG aspires.

## **Diamond Sky Bar**

13th Floor, 32 Lo Su Str., Hoan Kiem Dist, Hanoi

Opens 10 June for training and set up

Soft opening mid-July

## Our signature



## Blue Jade Elizabeth

This cocktail is a blend of Bombay Sapphire Gin, Blue Curacao, bay leaf syrup, orange juice, bitters, lime juice, citrus infused syrup. The pièce de résistance is egg white giving it a creamy texture. This is an exclusive EHG invention created by Cuong when he was a bartender at La Siesta Trendy's Den Bar. (He then took the cocktail to La Siesta Central). Interested in the chemistry of ingredients he took time to discover the combinations. Once perfected the question was then what to call this cocktail? He looked at the components of his creation. Inspired by the blue shade of the Bombay Sapphire Gin bottle, the premium quality of the gin, its royal connotations and the Blue Curacao he penned the words **Blue Jade Elizabeth**.

Blue jade, the color of the orient, is an exotic turquoise shade just like the azure blue Bombay Sapphire Gin bottle. Elizabeth refers to Her Majesty Queen Elizabeth II of the United Kingdom of Great Britain & Northern Ireland. In 2015, she surpassed Queen Victoria as the UK's longest reigning monarch. She also holds the crown as the world's longest reigning sovereign. This leads to the Bombay Sapphire logo. Gin was very popular during British rule over the Indian subcontinent and in Queen Victoria's reign. Hence, Queen Victoria's profile takes pride of place on the logo encircled by jewels and regal crests.

However, why is the cocktail about Elizabeth and not Victoria? Very simply, Queen Elizabeth is in the hearts of many Vietnamese; Cuong wanted to incorporate Bombay Sapphire's noble design with the royalty of today and bring it into the present.

*In addition, you may be interested to know that one of Queen Elizabeth's daily cocktails includes gin!*

*Blue Jade Elizabeth Cocktail – the signature cocktail of La Siesta Central Hotel & Spa, 1 Cau Go Street, Hoan Kiem, Hanoi*

*Currently available only at the Twilight Bar and Red Bean Central*



Scan here, get there!

# “A warm welcome home” why our guests keep coming back to EHG hotels



Scan here, get there!

**EHG Post recently caught up with Mr Russell Ng, from Singapore, on his 10th visit to Hanoi, which was also his 10th stay with EHG hotels. As one of the group's long-term loyal guests, Russell Ng shares his memories from when he first discovered EHG and why he keeps coming back.**

**Which was the first EHG hotel you stayed at and why?**

I chose to stay at Hanoi Elegance Ruby on my first visit. I remember at the time seeing it was ranked in the top 3 on TripAdvisor and decided to book it. Although a small property, what impressed me was the staff. Very proactive service, a speedy check-in and warm welcome stood out for me.

**You are a regular EHG guest. What encouraged you to return to EHG after your first visit?**

First impressions count. I made a great contact in Mr Giang, General Manager of Hanoi Elegance Ruby at the time and I would always contact him on my subsequent returns.

My top three reasons why I returned to Ruby were: (1) its great central Old Quarter location, (2) friendly staff and (3) excellent service.

**After 10 years what is it that now impresses you the most?**

Many things have changed over the years. Your hotels are bigger, some great improvements have been made and you do many things that other hotels do not or cannot do. I love the variety at breakfast, the attention to detail in all areas - for example the handwritten welcome card on arrival and good brand of in-room laptop. I am very comfortable here and really feel the personal touch of being part of the EHG family. Your hotel service comes from the heart.

**Which is your favorite EHG hotel and why?**

I cannot answer this question as each hotel leaves a deep and different impression on me. For example, Hanoi Elegance Ruby was my first love, which is why I returned 4-5 times. After it closed, I was introduced to Hanoi La Siesta Classic. This is very central, classic and luxurious. On one occasion, a group of 14 of us celebrated my sister's anniversary at Hanoi La Siesta Trendy - definitely a trendy hotel but a little far from the Old Quarter for me. Hanoi La Siesta Central is fabulously luxurious with a very big lobby. Overall, I am amazed at EHG's expansion.

**Have you stayed at other hotels in Hanoi? If so, how do they compare with EHG hotels?**

I cannot compare EHG hotels to others in Hanoi as I have only ever stayed at your properties. However, when I compare them to hotels I have stayed at elsewhere your properties are the best by far. It is the little touches – for example, not many hotels have in-room laptops, the orchid flower displayed in guestrooms is a thoughtful touch, staff are always genuinely smiling which makes me happy. It is clear how good your staff training is.

**In what ways have the EHG hotels and service changed since you first stayed? What differences do you experience each time you come?**

EHG hotels and the service have greatly improved since my first visit. As have the guestroom facilities, restaurants, spa and so on. Staff are of course as friendly and helpful as ever. On my very first visit the airport pick up was with a very small car; however now the car is bigger, with EHG branding and the driver dressed in a uniform. It is a very professional appearance.

**What do you think we can do better?**

My main thought is to bring in more eco-friendly practices. For example, use recycled bottles for water instead of plastic and guests can refill their water bottles from a water dispenser. I would be the first person to support this campaign.

**Over the years, are there particular staff who have really impressed you?**

Ms. Sophia who is very chatty and helpful and Ms. Annie who dealt with a taxi fare incident. I checked the cost of a taxi to West Lake with Reception. They informed me it would be around 80,000 VND but the taxi driver greatly overcharged me asking for 150,000 VND. I told Annie and the next day I was amazed when she gave me back 80,000 VND. This was something the hotel did not need to do, but was a lovely gesture.

**What do you think of our EHG/hotel brand?**

I love your hotels and the EHG brand, which will definitely grow even bigger with continued hard work.

**What do you think is the secret to our success?**

Caring about every detail  
The personal service  
Friendly and helpful staff



## Rapid rise up the F&B ranks

**Nguyen Van Huy, F&B Supervisor**  
**Twilight Sky Bar | Red Bean Central Restaurant**

In 1994, Hoa Sua Economics & Tourism College was founded in Hanoi. Hoa Sua, which means milk flower, is a vocational school established to help the poor, disabled, orphans, street kids, and disadvantaged youth find stable jobs in tourism and hospitality sectors. Huy is one of school's 7,000+ successful students to benefit from this inspirational and life changing training organization.

After graduating with a Certificate of Distinction, he worked his way from the bottom up in hospitality taking on many F&B roles such as waiter, cook, cooking class helper and bartender. Equipped with a wide range of skills, a great command of English and a calm confident personality, EHG immediately snapped him up around 3 years ago. He became one of the first bartenders to run La Siesta Trendy's stylish Den Bar, where he learnt the art of mixology from one of the industry's best. Gaining the respect and trust of EHG's management, one of his proudest moments was receiving a call from the group's Chairman, Do Van Dan, personally inviting him to be part of establishing and running EHG's trendiest and newest bar. The Twilight Sky Bar is a cool hip establishment on the rooftop of La Siesta Central Hotel and this promotion cemented Huy's position in the group's F&B department.

Now, appointed as the F&B Supervisor for the Twilight Sky Bar and Red Bean Central, Huy is planning both his and EHG's F&B future. His aim is never to stop learning as he develops himself and take EHG's bars to the next level.

It never crossed his mind that the route from Hoa Sua would lead him to be part of this young team of hospitality entrepreneurs.



## Putting EHG restaurants on the map

**Dang Xuan Hao, Executive Chef**  
**Red Bean Classic Restaurant**

Hoa Sua Economics & Tourism College is responsible for creating great futures for hundreds of young people who thought they would never have a chance in life. Like Huy (F&B Supervisor at La Siesta Central), Hao graduated from Hoa Sua in 2003 where he specialized in European and Asian cooking. The following 7 years he put his Chef skills into practice at European and Vietnamese restaurants. His first job was at the French Gecko Bar & Restaurant between 2003 and 2005. He then swapped to Italian flavors at Picali and Pane E Vino Italian restaurants before working at Hanoi's famous Little Hanoi Vietnamese restaurant.

With this background in Vietnamese and European cuisine, he secured his first Chef's job at EHG in July 2010. The Gourmet Corner restaurant had just opened its doors at Elegance Diamond Hotel (now La Siesta Diamond). Being part of the team right from the start, Hao was instrumental in successfully putting the restaurant on Hanoi's culinary map. After stints at other EHG restaurants in Hanoi, he was honored when EHG's management invited him to help establish EHG's five-star standard Temple Restaurant at the newly expanded and rebranded La Siesta Resort & Spa in Hoi An. Once The Temple had been set up and operating successfully Hao transferred back to Hanoi and to a further promotion. Now working as Executive Chef at Red Bean Classic, he continues to take the Red Bean restaurant brand from strength to strength.



## The classic way to explore Hanoi

**Tour Price: \$75** per person or **VND1.670.000** per person  
**Morning tour starts from:** 8:00am - 1:00pm  
**Afternoon tour starts from:** 12:00pm - 5:30pm  
**For a private tour:** 35 % surcharge

One of the most exhilarating ways to tour Hanoi is on the back of a motorbike. The Vespa was first popular in Vietnam during the French colonial period and nowadays Vespa city tours are all the rage, Hanoi being no exception. Here, we offer some great itineraries from 2.5hrs to 5hrs in duration.

The 5hr Red River Delta & Countryside tour is one of their most inspired and informative trips giving a special view of Hanoi and the surrounding countryside. Get a glimpse into daily local life as you ride through paddy fields and vegetable gardens. Explore traditional villages and markets, and visit a few of the region's oldest temples and pagodas. This trip gives great insight into Hanoi and Vietnam's complex history expertly told by your Vespa driver/guide.

Your Vespa driver will pick you up from your hotel and drop you back at the end. The tour includes lunch, water, all entrance fees and rain poncho (if needed).

To book this tour (and/or one of the other five trips) please speak to your hotel reception.

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For more information, please contact our Travel Desk or Reception!



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## Centuries-old folk art

The traditional Folk Art of Dong Ho Folk Paintings is centuries-old. It originated in Dong Ho Village, Bac Ninh Province, 35km from Hanoi, where it can still be seen today.

Years ago, Dong Ho paintings were a much-treasured decoration, which Vietnamese people purchased to hang on their walls to mark the occasion of Tet (the Lunar New Year), and replaced them at the start of the following New Year. The art became symbolic of folk culture in Vietnam and a source of inspiration for poets and musicians.

Dong Ho painting or Dong Ho woodcut painting is a genre of Vietnamese folk painting. Both the paint and paper used are handmade from natural materials, which are readily available in Vietnamese villages. Paper comes from the bark of the Do tree, which is soaked in water for several months then mixed with powdered seashells and glutinous rice. The seashells make a

sparkling white background whilst the glutinous rice makes the paper supple and able to hold color longer. The paintings were originally in black and white before colors were introduced in the 15th Century. Of the woodcuts, one is for the outline, several others are for each printed color, and they are carefully engraved by hand so that they last for generations. The paint colors are extracted from natural materials such as black from ash of burned bamboo leaves, red is from red gravel, yellow from flowers. The last stage of making a Dong Ho painting is the printing. The woodcut is covered with paint and pressed onto a sheet of paper like a stamp. The artisan repeats this process until he is satisfied. The finished picture is covered with a layer of rice paste to strengthen the durability of the illustration and then dried in the sun.

The theme of the folk paintings reflects daily life, folk tales, social commentary, mythical and historical figures, happiness and good luck. Examples include:

**Spirit** - the twelve signs of the Chinese Zodiac.

**Good luck wishes** - a large pig with suckling piglets or a hen surrounded by chickens.

**Mythical and historical figures** - Ba Trieu, Hai Ba Trung, Quang Trung.

**Folk tales and popular stories** - a Confucian scholar in the form of a toad, or a rat's wedding.

**Social activities and commentary** - a scene depicting jealousy or catching coconuts; a wrestling match; a boy sitting on a buffalo playing a flute.

Some of the pictures are more popular than others, such as those representing the wish for prosperity and happiness in the New Year. Because they are associated with Tet, the subjects are optimistic and painted in bright colors. The paintings also include script to describe the meaning. Sometimes the





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Dong Ho paintings are shown as a couplet or a quartet to emphasize their meaning. Dong Ho paintings are used as a social medium to express the artisan's concerns through subtle social, political and cultural criticism. For example, before World War 1 the villagers produced a set of prints entitled "The Progress of Civilization" in which Vietnamese society was gently criticized through the portrayal of Vietnamese people dressing and behaving like the French. Some paintings became famous for their interesting themes, like the Rat's Wedding, which features a wedding march of rats with the rat bride and groom and rat guests delivering gifts to a big cat, in the hope that the cat will leave the happy couple alone.

At one time almost all the Dong Ho villagers were involved in producing the paintings - before 1945, over 150 families were making the pictures. Sadly, nowadays the art is losing popularity amongst Vietnamese. Mainly tourists buy the paintings now and only two families in the village continue the traditional handicraft whilst other inhabitants have switched to making votive objects. There is also the threat from mass-produced machine-made pictures.

Efforts are now being made to preserve this art. Nguyen Dang Che, one of the few remaining artisans in the village, established the Dong Ho Painting Center in 2008. This makes for an interesting trip to Dong Ho village where one can meet the artisans to learn about the paintings and the difficulties they face as they try keep this tradition alive in modern times.



VIETNAM'S MUST-SEE CULTURAL SPECTACLE

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# VIETNAM

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# Speaking VIETNAMESE

1. Hello! - Xin chao! (sin chow!)
2. Goodbye - Tam Biet
3. How are you? - Ban co khoe khong? (ban co kwe khome?) also, Ban the nao?
4. I'm fine, thank you! - Cam on ban toi khoe (gahm un ban thoy kwe)
5. And you? - Ban thi sao? (ban ty sao?)
6. What's your name? - Ban ten gi? (ban thane zee)
7. My name is... - Toi la (thoy la...)
8. Thank you - Cam on (gahm un)
9. You're welcome - Khong co' gi (khom go zee)
10. Yes - Vang (vung)
11. No - Khong (khome)
12. Excuse me/Sorry... - Xin loi (seen loy)
13. Can you help me? - Ban giup toi duoc khong? (ban zoop thoy duc khom?)
14. I'd like to eat - Toi muon an (thoy moowan un)
15. I'd like a drink - Toi muon uong (thoy moowan oowanh)
16. Good - Tot (thote)
17. Bad - Khong tot (khome thote)
18. What is this? - Cai nay la gi (guy nai la zee)
19. How much? - Bao nhieu? (bow nyew)
20. Too expensive - Mac qua (mahk qwa)
21. Where is the nearest internet shop? - Cho internet o dau? (choh internet uh doh)
22. Where is the nearest bank? - Nha bang o dau? (nya bung uh doh)
23. Hotel - Khach San (khack san)
24. Too hot - Nong qua (nom qwa)
25. Too cold - Lanh qua (lang qwa)
26. Coffee - Ca phe (cah feh)
27. Hot black coffee - Ca phe nong (cah feh nom)
28. Hot Coffee with milk - Ca phe sua nong (cah feh sua nom)
29. Tea - Tra (chah)
30. I like - Toi thich (thoy tick)
31. I am happy - Toi vui (thoy vuoy)
32. I am tired - Toi met (thoy mate)
33. Where is an ATM - Cay ATM o dau ? ( kei a te mo uh doh)



## ABOUT

Elegance Hospitality is a group of hotels renowned for our well-equipped facilities and sophisticated service. Founded in the early 2000s, we have developed from our first hotel in Hanoi to the current chain of 5 boutique hotels in Hanoi's Old Quarter and one outstanding resort in Hoi An Town. Our distinctive collection of properties redefines the very concept of boutique and luxury hospitality.

## HEAD OFFICE

Unit 402, 4th Floor, Asia Tower  
6 Nha Tho St., Hoan Kiem Dist., Hanoi  
Tel: (+84 24) 3862 2222

For media, please contact Ms.Anh:  
[anh.nguyen@elegancehospitalitygroup.com](mailto:anh.nguyen@elegancehospitalitygroup.com)



TRAVELLERS HAVE SPOKEN!

An aerial photograph of Halong Bay, showing two large, multi-decked cruise ships sailing on the calm, emerald-green water. The surrounding landscape is composed of steep, forested limestone karsts that rise from the water's edge. The lighting suggests a bright, sunny day, with the water reflecting the sky and the greenery of the mountains.

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